

Privacy Policy

Last updated: April 22, 2020

1. Introduction

Welcome to **Autelecom LLC** ("Company," "we," "our," "us"). We are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website **autelecom.net** and use our telecom services.

This policy applies to all users, customers, and visitors who interact with our services, including web-based applications, APIs, mobile applications, and any other telecom-related features we provide.

2. Information We Collect

We collect the following types of information:

- **Personal Information:** Name, email address, phone number, payment details, and other information you provide.
- **Technical Data:** IP addresses, browser type, device information, and website usage analytics.
- **Communication Data:** Call logs, messages, and any other telecom service data as required by law.
- **Location Data:** When using location-based services, we may collect geolocation information with your consent.
- **Usage Data:** Information about how you use our services, including preferences and interactions.
- **Cookies and Tracking Data:** We collect cookies, pixel tags, and other tracking technologies to improve user experience.

3. How We Use Your Information

We use your information to:

- Provide and manage our telecom services.
- Process payments and prevent fraud.
- Ensure the security and integrity of our network.
- Communicate with you regarding service updates and promotions.
- Improve our services through analytics and performance tracking.
- Comply with legal and regulatory requirements.
- Prevent spam, abuse, and unauthorized access to our services.

4. Sharing Your Information

We do not sell your personal information. However, we may share it with:

- **Service Providers:** Third-party vendors that assist in service delivery and billing.
- **Regulatory Authorities:** Compliance with government regulations and legal processes.
- **Law Enforcement:** In cases of fraud, cyber threats, or illegal activities.
- **Business Transfers:** If we merge, acquire, or sell our business, your data may be transferred.

5. Security Measures

We implement strict security measures, including encryption, access controls, and monitoring to protect your personal information. However, no system is completely secure, and we cannot guarantee absolute security.

6. Data Retention

We retain personal data for as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, and resolve disputes. Call logs and messages are retained in compliance with telecom regulations.

7. Your Rights

You have the right to:

- Access, update, or delete your personal information.
- Opt out of marketing communications.
- Restrict or object to data processing.
- Request data portability.
- Withdraw consent where applicable.

8. Cookies & Tracking Technologies

We use cookies to enhance user experience and analyze website traffic. You can manage cookie preferences in your browser settings.

9. International Data Transfers

We may transfer your data to other countries where we operate, ensuring appropriate safeguards in accordance with applicable data protection laws.

10. Changes to This Policy

We may update this policy from time to time. Changes will be posted on this page with an updated effective date and update the “Last updated” date at the top of this Privacy Policy.

11. Contact Us

For privacy-related inquiries, contact us at info@autelecom.net.